

# **E- Child Care Questionnaire for Active Licensed Providers**

**1. Are you currently receiving child care subsidy payments for 6 or more children?**

- Yes. Move on to question 2.
- No. Stop Here! In order to receive a Point of Service (POS) device from ACS you must have at least six children with current agreements in the CARES or OMEGA system from a Child Care Resource and Referral agency in New Jersey.

**2. Did you receive a package from ACS asking for your banking information and requesting you to send it back to them ASAP?**

- Yes. Move on to question 3.
- No. Call CCCC and assure your information is correct in the CARES and OMEGA systems.

**3. Did you send the package back?**

- Yes. Move on to question 4.
- No. In order to start the ECC process it is imperative that you mail the information back to ACS.

**4. Did you receive a call from MRI an affiliate of ACS to schedule a date and time to install a point of service (POS) devise?**

- Yes. KEEP THE APPOINTMENT and move on the question 5.
- No. Call CCCC and ask for you EPPIC ID#. Then call provider help desk at 1-877-516-5776 and press 3 to speak with customer service representative.

**5. When MRI came, were they able to install the POS devise?**

- Yes. Great! You are ready to begin the process starting January 2012.
- No. Call Alnisa Hendricks at Community Coordinated Child Care 973-923-1433 ext.151

**6. When your POS devise installation was complete did MRI provide you with training on how to use it?**

- Yes. Wonderful! Remember; DO NOT use the POS until January 2012
- No. If you are unsure how to use the POS devise you may log on to [www.echildcarenj.org](http://www.echildcarenj.org) for instructions.